

**Pringles and Xbox Gaming Promotion 2020
Frequently Asked Questions (FAQs)**

Q: How old do I have to be to enter?

A: This promotion is only open to people 18 years or older.

Q: If I'm not from any of the participating countries, can I still take part in this promotion?

A: Entry is only open to residents of any of the participating markets, aged 18 years or older. Participating markets include; UAE, KSA, Kuwait, Bahrain, Jordan, Morocco, Palestine & Turkey.

Q: How do I enter the promotion?

A: To enter the promotion, simply purchase a can of Pringles and enter your details and Batch Code found on the bottom of the can on our website www.pringlesgamingmenat.com. Click here for [Full T&Cs](#). In The Kingdom of Saudi Arabia however, purchase is not necessary.

Q: What products is this promotion on?

A: The promotion is available across all Pringles cans.

Q: I entered the wrong details – can I change it after the details have been submitted?

A: Unfortunately, we can't change the details once the form has been submitted. But don't forget you are able to re-enter up to 5 times per hour. Contact us at <https://www.pringles.com/ae/en/contact-us.html> if you continue to experience difficulties with your submission.

Q: When will I know whether I'm a winner?

A: Entrants will be informed instantly if they're a winner of either the digital reward, or a 7-day Xbox Game Pass Ultimate membership. Winners of the Xbox Consoles will be contacted within 30 days of the prize draw once the competition has closed.

Q: I've won a 7-day Xbox Game Pass Ultimate membership, how do I claim/active?

A: Winners of a 7-day Xbox Game Pass Ultimate membership will be emailed their code, along with instructions on how to redeem the prize, directly to the registered email address once all details and a correct Batch Code have been entered. For full T&Cs associated with the membership, please visit www.xbox.com/gamepass.

Q: I've won a Digital Reward, how do I claim/active?

A: Digital Rewards with instructions on how to redeem the prize will be emailed directly to the registered email address once all details and a correct Batch Code have been entered.

Q: I haven't received an email, what do I do?

A: Please ensure that you have checked the registered email address. If you still haven't received an email, please contact our support team at <https://www.pringles.com/ae/en/contact-us.html> to help.

Q: How long does the promotion last?

A: The promotion commences 00:01 1st September 2020 (GST) and ends 11:59 31st October 2020 (GST)

For any additional support and enquiries, please contact <https://www.pringles.com/ae/en/contact-us.html>

Please click here to view the [Full T&Cs](#).