

**Pringles and Xbox Gaming Promotion 2020  
Frequently Asked Questions (FAQs)**

**Q: How old do I have to be to enter?**

A: This promotion is only open to people 18 years or older.

**Q: If I'm not from any of the participating countries, can I still take part in this promotion?**

A: Entry is only open to residents of any of the participating markets, aged 18 years or older. Participating markets include; UAE, KSA, Kuwait, Bahrain, Jordan, Morocco, Palestine & Turkey.

**Q: How do I enter the promotion?**

A: To enter the promotion, simply purchase a can of Pringles and enter your details and Batch Code found on the bottom of the can on our website [www.pringlesgamingmenat.com](http://www.pringlesgamingmenat.com). Click here for [Full T&Cs](#). In The Kingdom of Saudi Arabia however, purchase is not necessary.

**Q: What products is this promotion on?**

A: The promotion is available across all Pringles cans.

**Q: I entered the wrong details – can I change it after the details have been submitted?**

A: Unfortunately, we can't change the details once the form has been submitted. But don't forget you are able to re-enter up to 5 times per hour. Contact us at <https://www.pringles.com/ae/en/contact-us.html> if you continue to experience difficulties with your submission.

**Q: When will I know whether I'm a winner?**

A: Entrants will be informed instantly if they're a winner of either the digital reward, or a 7-day Xbox Game Pass Ultimate membership. Winners of the Xbox Consoles will be contacted within 30 days of the prize draw once the competition has closed.

**Q: I've won a 7-day Xbox Game Pass Ultimate membership, how do I claim/active?**

A: Winners of a 7-day Xbox Game Pass Ultimate membership will be emailed their code, along with instructions on how to redeem the prize, directly to the registered email address once all details and a correct Batch Code have been entered. For full T&Cs associated with the membership, please visit [www.xbox.com/gamepass](http://www.xbox.com/gamepass).

**Q: I've won a Digital Reward, how do I claim/active?**

A: Digital Rewards with instructions on how to redeem the prize will be emailed directly to the registered email address once all details and a correct Batch Code have been entered.

**Q: I haven't received an email, what do I do?**

A: Please ensure that you have checked the registered email address. If you still haven't received an email, please contact our support team at <https://www.pringles.com/ae/en/contact-us.html> to help.

**Q: How long does the promotion last?**

A: The promotion commences 00:01 1<sup>st</sup> September 2020 (GST) and ends 11:59 31<sup>st</sup> October 2020 (GST)

*For any additional support and enquiries, please contact <https://www.pringles.com/ae/en/contact-us.html>*

*Please click here to view the [Full T&Cs](#).*